

HID® FARGO® DTC1250e

Printer Firmware
Release Notes

Firmware Version: 3.3.10.1
PLT-06707, A.0
December 2022

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Contacts

For technical support, please visit: <https://support.hidglobal.com>.

What's new

Date	Description	Revision
December 2022	Release notes for version 3.3.10.1.	A.0

A complete list of revisions is available in [Revision history](#).

1.1 Scope

These release notes provide information on the HID® FARGO® DTC1250e Printer Firmware version 3.3.10.1. Included are product enhancements, fixes, known issues, and limitations since the previous release.

Note: The reference numbers associated with these features, issues, and fixes are from the HID Global internal tracking system.

1.2 Upgrade information

WARNING: IF YOUR PRINTER HAS A SERIAL NUMBER WITHIN THE RANGE OF B8270031 THROUGH B8341099 AND YOUR CURRENT FIRMWARE VERSION IS 1.0.4.7 OR 1.4.1.1, DO NOT UPGRADE THIS FIRMWARE VERSION. PLEASE CONTACT HID TECHNICAL SUPPORT AT [HTTPS://SUPPORT.HIDGLOBAL.COM](https://support.hidglobal.com).

To upgrade the firmware on your printer,

1. Launch FARGO Workbench™.
2. Click **Update Manager**.
3. Select the printer(s) you wish to update.
4. Click Select **Firmware file...**
5. Search for the firmware file or enter its name then click **Open**.
6. Click begin **Updating Firmware** to send the file to the printer(s).

Note: It may take several minutes to upgrade the firmware and complete the process.

1.3 New features and enhancements

- Disabled Telnet
- Added support for OMNIKEY® 5122 Encoder Contact and Contactless
- Added support for OMNIKEY 5127CK Mini Encoder Contactless

1.4 Resolved issues

- Resolved an issue where half panel ribbon printing with a contact smart card encoder could cause random errors #99 and #112. (TTP-11860)
- Resolved an issue where the flipper could jam at the top of travel, producing a grinding noise. (TTP-10852)
- Resolved an issue where the printer could report a random error #85 when smart encoding. (TTP-10864)
- Resolved an issue where the last panels of K resin were not scrambled correctly. (TTP-10296, SICPI-279)
- Resolved an issue with the magnetic verification retries. (TTP-12973)
- Resolved an issue with the Contact Smart Card Station. (TTP-12902)

1.5 Known issues

- Turning off the printer may cause the top card in the input hopper to move.
- Installing or removing a ribbon may cause communication interruptions with an OMNIKEY 5121 encoder. (Reference No. QA19558)



1.6 FAQ

- Where do I get the OMNIKEY SDK for the 5122 encoder?
The OMNIKEY SDK is not available for the 5122 encoder. You can download sample codes from <https://www.hidglobal.com/drivers/30713>.
- Where can I download a developer guide to help integrate the 5122 with my application?
Download *OMNIKEY 5422 and 5122 Software Developer Guide* (PLT-03296) from https://www3.hidglobal.com/system/files/doc_eol_expired_files/plt-03296_a.3_-_omnikey_5422_and_5122_sw_dev_guide.pdf.
- Is it necessary to update the printer firmware to support the 5122 encoder?
Yes, a new printer firmware file is required to support the OMNIKEY 5122 encoder. It is backward compatible with the OMNIKEY 5121 encoder.

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